



2025 Melbourne Caravan & Camping Leisurefest Passport to Freedom Conditions of Entry

1. The promoter is Caravan Trade & Industries Association of Victoria T/A Caravan Industry Victoria, Unit 8/88 Dynon Road, West Melbourne, VIC 3003. (ABN: 67 413 472 774) (the **Promoter**).
2. The competition will run at the following 2025 Caravan Industry Victoria Events:
 - a. **Victoria 18 – 21 September 2025** (Melbourne Caravan & Camping Leisurefest (Sandown Racecourse - 591-659 Princes Hwy, Springvale 3171); and
 - b. **Victoria 21 – 23 November 2025** (Bendigo Caravan & Camping Leisurefest (Bendigo Racecourse, Heinz Street, Bendigo Victoria 3550); and
 - c. **Victoria 28 – 30 November 2025** (Geelong Caravanning & Adventure Leisurefest (Geelong Racecourse - 99 Breakwater Rd, Breakwater VIC 3219).
 (the **Events**).
3. Entry is open only to Australian residents who:
 - a. are aged 18 or over.
 - b. attend at least one Event; and
 - c. have a compatible smartphone
 (Eligible Entrants).
4. Directors, officers, management and employees (and their immediate families) of the Promoter and agencies, companies or participating premises associated with this competition are ineligible to participate.
5. The competition commences on Monday 18 August 2025 at 9:30am (AEST) and ends on Sunday 30 November 2025 at 4:00pm (AEDT) (the **Competition Period**).
6. To enter, Eligible Entrants must, either:
 - a. Ticket Purchase & Opt-In
 - ☐ Purchase a ticket to the event via the official ticket merchant or Promoter website: <https://www.caravanshow.com.au/shows/the-melbourne-caravan-camping-leisurefest/tickets/>
 - ☐ Opt-in to the marketing database during the ticket purchase process via the official ticket merchant.
 - ☐ By completing these steps, you will gain 1 entry into the competition.
 - b. Scan the Passport to Freedom Checkpoints via the Caravan Industry Victoria App
 - ☐ Purchase a ticket to the event via the official website: <https://www.caravanshow.com.au/shows/the-melbourne-caravan-camping-leisurefest/tickets/>
 - ☐ Download the Caravan Industry Victoria App, available at:
 - o Apple App Store: <https://apps.apple.com/au/app/caravan-industryvictoria/id1563293929>
 - o Google Play Store: https://play.google.com/store/apps/details?id=au.com.ciavic.civ&hl=en_AU&gl=US
 - ☐ Attend the event and use the Caravan Industry Victoria App to:
7. Fill out and submit the online entry form within the app, including your contact details and any other requested information.
8. Locate the QR Code Checkpoints (Passport Stations) around the event. The locations of these checkpoints are displayed on the event maps available in the app or at the gates.
9. Scan all QR Code Checkpoints using the app. Scanning all QR codes will all grant entry into the minor prize

draw if you attend. By completing all steps, you will gain ten entries into the competition.

10. For the avoidance of doubt, if you do not visit all passport station at an Event, your ten entries will not be valid and this entry into the competition will not be eligible to win the prize
11. Each consumer will receive a maximum of eleven entries for each Event. You will receive additional entries into the major prize draw if you attend more than one Event. This means if you attend 1 Event you will receive 1-11 entries into the major prize draw. If you attend 3 Events you will receive 3-33 entries into the major prize draw. You must complete all entry instructions above at each Event for your entry to be valid.
12. For the avoidance of doubt:
 - a. Buy tickets to the event
 - ☐ You must opt in to the competition and database to gain 1 entry
 - b. Passport Stations
 - ☐ You must fill out and submit the online entry form on the Event App for each Event you attend to receive your additional entries into the major prize draw.
 - c. **If you only attend the Melbourne Caravan & Camping Leisurefest Event you will receive 1 - 11 entries for the major prize draw** (if you fill out the entry form on the Event App while at the Melbourne Caravan & Camping Leisurefest).
13. Contact details of each entrant must be completed in full.
14. The Promoter is not responsible if an entrant's mobile device is not sufficiently capable for the purpose of submitting an entry.
15. There will be 1 major draw conducted. The major draw will be held at the Promoter's Event Office at 8/88 Dynon Road West Melbourne, VIC, 3003 on **Wednesday 3rd December 2025** at 11:00am (AEDT).
16. The first valid entry drawn randomly from all the entries received during the Competition Period (including all entries associated with each Event) will win the major prize.
17. The Promoter may draw additional reserve entries in the major draw and record them in order, in case a winning entry/entrant is deemed invalid, or the prize is unclaimed (**Major Prize Reserve Entrants**).
18. There is 1 major prize available to be won.
19. The major prize is a 2025 Dreamhaven 15 Series Tourline Caravan. The prize does not include comprehensive insurance, or any accessories not specified. If you are the winner, to claim the caravan prize you must attend the dealership nominated by the Promoter to collect it. You must provide all information and sign all documents required to allow the Promoter to register the caravan in your name before collection. You must be able to register and operate the caravan in your name in accordance with applicable laws. However, if you are unable to register the caravan in your name then you may transfer it to another person for the purpose of registration.
20. **Delivery/availability of the prize may be delayed due to supply chain related issues/restrictions (for example, but not limited to, supply chain, manufacturing delays, government restrictions/orders and national/state/overseas border closures).** If delivery/availability is delayed due to supply chain related restrictions, the Promoter will keep the winner informed and updated as to when they can expect to be able to collect the prize.
21. The winner will be notified by phone and email within 5 business days of determination. The major prize winner will be published on www.caravanshow.com.au (the **Website**) on **Friday 5th December 2025** for a period of 28 days.
22. The major prize must be claimed by 5pm (AEDT) **Wednesday 10th December 2025**. If a prize has not been accepted or claimed by the Prize Claim Date or if, after making all reasonable attempts, the Promoter can't contact a winner (or a winner does not contact the Promoter) by the Prize Claim Date, the Promoter will re-award the relevant prize to a Major Prize Reserve Entrant (as relevant) and/or carry out an unclaimed prize draw on **Wednesday 10th December 2025** at 3:00pm(AEDT) at Caravan Industry Victoria, Head office – Unit 8/88 Dynon Road, West Melbourne, 3003 to randomly distribute the prize/s in descending order of value (if applicable). Any winner will be notified by phone and email within 5 business days of determination and the results will be published on the Website on **Friday 12th December 2025** for a period of 28 days.

If the prize remains un-won at the end of this competition, or if the prize winner cannot be found, that information will be published on the Website on **Wednesday 17th December 2025**.
23. If you are a winner, you must take part in all publicity, photography and other promotional activity as the Promoter requires, without any compensation. You consent to the Promoter using your name and image in any promotional or advertising activity.
24. Entries must be received during the Competition Period and will be deemed to be received only when

received by the Promoter. The Promoter is not liable for any problems with communications networks. The Promoter is not liable for communications between the Promoter and entrants/winners that are not received or are corrupted, due to circumstances beyond the Promoter's reasonable control. Entrants are responsible for their own costs associated with entering. If an entrant enters using automatically generated entries or multiple phone numbers/email addresses/addresses/aliases, they may be disqualified.

25. Prize/s and all elements of prizes must be taken as and when offered and cannot be altered or changed in any way by you or will be forfeited, and if forfeited, the Promoter will not be liable. If you forfeit a prize or any element a prize for whatever reason, you will not be given cash or any alternative prize as a substitute. Prize/s are subject to any additional terms and conditions imposed by the relevant supplier.
26. The winner is responsible for all other unspecified costs related to the prize, including any costs associated with the ongoing use of the prize including transport or insurance (including excesses), etc.
27. The Promoter is not responsible for any dispute between a winner and any person with whom they choose, or choose not to, share the prize.
28. If an entrant or their entry/ies are deemed by the Promoter to breach these Conditions of Entry, the entry (or at the Promoter's discretion, all of your entries) may be discarded. The Promoter may, at any time, require an entrant to produce documentation to establish to the Promoter's satisfaction the validity of their entry (including documentation establishing their identity, age, place of residence and place of employment). Failure by the Promoter to enforce any of its rights at any stage does not waive those rights.
29. Entrants must not:
 - a. tamper with the entry process;
 - b. engage in any conduct that may jeopardise the fair and proper conduct of the competition;
 - c. act in a disruptive, annoying, threatening, abusive or harassing manner;
 - d. do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this competition;
 - e. breach any law; or
 - f. behave in a way that is otherwise inappropriate.
30. The Promoter is not liable for entries, prize claims or correspondence that are misplaced, misdirected, delayed, lost, incomplete, illegible or incorrectly submitted.
31. If any dispute arises between you and the Promoter concerning the conduct of this competition or claiming a prize, the Promoter will take reasonable steps to consider your point of view, taking into account any facts or evidence you put forward, and to respond to it fairly within a reasonable time. In all other respects, the Promoter's decision in connection with all aspects of this competition is final.
32. The prize cannot be transferred or exchanged and are not redeemable for cash. Without limiting any other term of these Conditions of Entry, the prize (and elements of the prize) must be taken as and when specified, or will be forfeited with no replacement. The prize value is correct as at the date of preparing these Conditions of Entry and include any applicable GST. The Promoter is not responsible for any change in prize value. Entrants agree that if a prize (or element of a prize) is unavailable for any reason the Promoter may provide another item of equal or higher value, subject to any necessary approval by the state/territory gaming authorities.
33. By entering, you request that your full address not be published.
34. If this competition cannot run as planned for any reason beyond the Promoter's control, for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, government directives, pandemic, public health orders and the like, the Promoter may end, change, suspend or cancel the competition or disqualify affected entries/entrants, subject to any necessary approval by the state/territory gaming authorities.
35. The Promoter is not responsible for any tax implications arising from an entrant winning a prize. Entrants should seek independent financial advice. If for GST purposes this competition results in any supply being made for non-monetary consideration, entrants must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.
36. The Promoter may collect an entrant's personal information directly or through its agents or contractors. The Promoter will use entrants' personal information to conduct and manage the competition. If the personal information requested is not provided, you may not be able to participate in this competition. The Promoter may disclose entrants' personal information to third parties including its related companies, agents and contractors, prize suppliers and service providers to assist in conducting this competition,

communicating with entrants or storing data. This may include disclosures to organisations outside Australia including in places such as Italy, Germany and the UK.

- 37.** If an entrant elects to receive further information from the Promoter by selecting the "opt-in" box on the entry form, you consent to the Promoter keeping your personal information on its database to use for future marketing purposes, including contacting you by electronic messaging provided that where required by the Spam Act 2003 (Cth), the Promoter includes a functional unsubscribe facility in each direct marketing communication it sends you that you may use to opt-out of any further such communications and provided that the functional unsubscribe facility complies with the Spam Regulations 2021 (Cth). By entering, you consent to receive email or SMS messages from the Promoter without any functional unsubscribe facility if they relate primarily to the conduct of this competition
- 38.** The Promoter's Privacy Policy (see gomakesomememories.com.au/privacy-policy) includes information about:

 - g. how entrants can access to the personal information the Promoter holds about them and seek correction of the information; and
 - h. how to complain about a privacy breach and how the Promoter will deal with such a complaint.
- 39.** Nothing in these Conditions of Entry restricts, excludes or modifies any consumer rights under any statute including the Competition and Consumer Act 2010 (Cth).
- 40.** Subject to the previous paragraph, the Promoter and the agencies and companies associated with this competition are not liable (including in negligence) for any loss (including indirect, special or consequential loss or loss of profits), expense, damage, personal injury (including allergies, skin conditions or other reactions, as relevant), illness or death suffered in connection with this competition or any prize, except for any liability which under statute cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).
- 41.** Without limiting the previous paragraph, the Promoter and its associated agencies and companies are not liable for any loss of, damage to or delay in delivery of the prize, or for any damage that occurs to displayed prize/s (if relevant) due to circumstances beyond the Promoter's reasonable control (including the acts or omissions of any prize supplier). Prizes will only be delivered to addresses in Australia.
- 42.** Participation in this competition implies acceptance of these Terms and Conditions.
- 43.** This competition is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter. Entrants provide their information to the Promoter and not to any social media platform. By entering, entrants completely release any relevant social media platforms from any and all liability.