



Caravan Industry Victoria

Terms and Conditions of Sale and Terms and Conditions of Entry

Conditions of Sale

- Concession Tickets

Where concession tickets are available, proof of your eligible concession status must be provided on entry to the event.

- General

Entry may be refused if tickets are damaged or defaced in any way or if the event operator has reasonable grounds to believe the tickets have been acquired by unauthorised or illegal means. Tickets are valid for entry on a single day and can only be scanned once, so you must protect your tickets from unauthorised duplication. Tickets will be valid for entry during hours nominated by the event operator.

- Refunds

All ticket sales are final. No refunds or exchanges will be made for any ticket except as required by the Australian Consumer Law. Should the event be cancelled, unused tickets purchased will be refunded. If a refund is made, the event operator may, to the extent permitted by law, retain any service or like fee it has charged. If an event is cancelled, please contact us for further information on receiving a refund. Ensure that your tickets are kept in a safe place. Lost, stolen or destroyed tickets will not be replaced.

- Unauthorised re-sale or duplication of Tickets

Tickets may not, without the prior written consent of the event operator, be resold at a premium or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services. Unauthorised re-sale of tickets (or an attempt to do so) or unauthorised duplication of tickets are grounds for refusing admissions without compensation.

Conditions of Entry

- Persons who enter must comply with all Victorian Government and Caravan Industry Victoria (show organiser's) COVID-19 safety requirements including any declarations in regards COVID-19 symptoms.

- Persons MUST Check-In to the event via the QR Code at the gate to be granted access to the venue.

- Any person exiting the show will Check-out of the event via QR Code.

- Persons will only be admitted if they possess a valid ticket which must be presented for inspection at the point of entry of the venue.

- You must retain your ticket at all times while in the venue and you must produce your ticket if requested by any personnel of the Caravan Industry Victoria (show organiser).

- Caravan Industry Victoria (show organiser) reserves the right, with reasonable cause, to refuse entry, remove or evict any person from the venue, with or without a refund, including where in the opinion of Caravan Industry Victoria (show organiser)



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beli that a person may be showing symptoms of COVID-19, or have been provided information that this person has been a close contact. Caravan Industry Victoria (show organisers) will also remove or evict a person if they cause or threaten to cause any disturbance or disruption of any kind, a risk to safety or security or the enjoyment of the show by any other person or, is likely to breach, has threatened a breach or has otherwise breached these terms or conditions or refuses to comply with any reasonable request or direction made by the event operator.

- Visitors must be able to produce evidence of proof of purchase (receipt) for any product they are removing from the venue to event security when exiting the grounds if asked. Caravan Industry Victoria (show organiser) reserves the right to check the contents of bags to match the item with the product description on the receipt or proof of purchase. It is the responsibility of the visitor to obtain a receipt of proof of purchase from the exhibitor when making a purchase.
- You must comply with any reasonable directions given by Caravan Industry Victoria (show organiser) and the security arrangements for the event and the venue which may include ceasing to participate in certain conduct and searches of clothing and possessions and prohibition of certain items such as knives, umbrellas, glass, illegal items, protest or political paraphernalia, items considered to be offensive, vehicles or other transportation devices (except as required because of a disability), alcohol, animals and items which may cause nuisance or danger as determined by the event operator.
- Appropriate footwear must be worn within the venue at all times. Caravan Industry Victoria (show organiser) reserves the right to refuse entry to, remove, or evict any person considered not suitably attired.
- No animals are permitted within the show buildings or grounds at any time except as otherwise permitted by these terms and conditions. All domestic dogs and guide or companion animals required for persons with disabilities and as certified by law are permitted within the grounds.
- Any animal entering the grounds must be under your control at all times, and in the case of dogs, must be maintained on a lead and under the control of a person capable of restraining it. No animal may be left unattended at any time inside or near the grounds (including by being tied up, left unattended, or left in a vehicle whether inside or outside of the grounds). You will remain liable for any loss or damage caused by any animal brought by you into the grounds. Any person who leaves any animal unattended whether inside or outside of the venue (including in a vehicle) will be reported to the appropriate authorities immediately. You must clean up after any animals brought by you into the grounds.
- Exhibitors at the show reserve the right to refuse entry to their exhibits to any animal and any person accompanying that animal.
- Caravan Industry Victoria (show organiser) reserves the right to refuse entry to, remove or evict any person bringing an animal to the show in circumstances where the animal presents or is deemed to present a risk to the health and safety of any person.



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- If you bring children into the event you are responsible for their care and conduct. All children attending the event must be under the supervision of an adult guardian at all times. You are responsible for any acts or omissions committed by children whom you have brought to the event.
- Smoking is not permitted in the venue unless otherwise advised by the event operator in writing. To the extent expressly permitted, smoking areas in the venue precinct will be clearly designated.
- Alcoholic beverages are not permitted to be brought into the grounds at any time. Alcohol may only be consumed in the grounds within designated areas and no Alcohol is to be removed from, or consumed outside of, those designated areas.
- You must not interfere with, tamper, disrupt, damage or otherwise deface any exhibit or the property of any other person within the venue. You must not erect or display any banners or signage in the venue without the prior written consent of the event operator.
- You acknowledge and agree that you are liable for any damage caused by you as a result of your entry into the venue and attendance at the show (including any clean up, rectification, replacement or repair costs).
- Without limiting these conditions, you must not participate in, and will be removed from the venue if in the opinion of the event organiser you have, or have threatened to, act in an inappropriate manner (including conducting any protests or acting in any aggressive, riotous, abusive, offensive, racist, sexist, or insulting manner towards other persons).
- Persons gaining unauthorised access or entry to the event may be liable for prosecution.
- Caravan Industry Victoria (show organiser) reserves the right to cancel, withdraw, postpone or reschedule the event or any displays or events in the event.
- Caravan Industry Victoria (show organiser) does not represent that there will be space for you to observe any particular displays in the event.
- Caravan Industry Victoria (show organiser) reserves the right to prohibit the use of cameras, audio and video recorders. You may use these types of personal devices for private use only and with the permission of stand operators and the event operator.
- You consent to being photographed, filmed and recorded as a member of the event audience. Unless otherwise agreed with the event operator, you consent to the event operator and third parties using images and recordings of you for broadcast, publication and licensing without compensation or acknowledgement.
- Unless authorised by the event operator in writing, you must not conduct any commercial, political, soliciting, promotional, performance, surveying or demonstration activity at the venue, nor collect contributions or distribute any material.
- To the fullest extent permitted by law, the event operator will not be liable for any injury, loss or damage suffered by you in connection with the event or the venue, including liability for any injury, loss or damaged caused or contributed by the event operator or its employees, contractors or agents, whether in contract, tort (including negligence) or otherwise.



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- If the liability of Caravan Industry Victoria (show organiser) may not be excluded but may be limited under any law, the event operator's liability is limited to replacing, re-supplying or repairing the relevant goods or services (or paying for replacement, resupply or repair). Without limiting the foregoing, the event operator is not liable for any injury, loss or damage caused or contributed by any matter outside the event operator's reasonable control (e.g. industrial strikes and acts of God).
- Nothing in these Conditions of Entry is intended to exclude, restrict or modify rights which you may have under consumer protection legislation which may not be excluded, restricted or modified by agreement. Any part of these Conditions of Entry which is unenforceable may be severed to the extent necessary to make these Conditions of Entry enforceable.

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